# The Wellbeing Report – a tool for planning and development



### What is the Wellbeing Report?

- The Wellbeing Report is a concise document that provides an overview of health and welfare related issues and progress being made on these topics within our local authority
- A new wellbeing report is drawn up for each local authority term
- The objectives and action points set out in the report are reviewed and updated as part of the annual planning cycle
- The report draws on statistical and research data
- Lived experience expertise plays a key role in the report



### The wellbeing report process

Working groups for residents by age

Strategic narrative workshops for wellbeing

Collating statistics and indices

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Analysis by wellbeing working group and in discussions with staff and senior officials

Public consultation



3/31/2020

### Wellbeing report 2013–2016

#### **Findings**

- The majority of Jyväskylä residents enjoy a high degree of wellbeing across all areas (80/20)
- We are
  - a city of young people
  - a city of sport and culture
  - a city of active participation and engagement



### Key areas for ongoing development

- Tackling loneliness and social isolation
- Reducing inequality
- Improving access to public services
- Engaging local residents



## From wellbeing report to wellbeing plan

- Themed objectives (using Finnish Institute for Health and Welfare model)
  - Children and families
  - Young people
  - Working-age population
  - Older adults
  - Immigrants
  - Disabled residents
  - Engagement
  - Safety and security
  - Environment



## Key action points and development processes

- Bullying: prevention, intervention and management
- Services for children and families: shifting the focus towards prevention
- Mental health and substance abuse services for children and young people: improving provision and creating clearer service structures
- Supporting the elderly in remaining at home
- Ensuring all residents have access to sports and leisure activities
- Promoting participation and engagement
- Developing KPIs



### About participation and engagement

#### The three dimensions

- Ensuring a sufficient livelihood and equal services for all residents
  - Reduce wellbeing and health inequalities
- Active participation
  - Engagement, listening, recognition empowerment
- Community
  - Inclusion, acceptance, trust



### Opportunities for articipation and • Community engagement

- - Activities for residents
  - Meet-the-councillors events
- Engagement with public service provision
  - Service user panels
  - Lived experience experts
  - Collaborative service development
  - Resident and service user surveys
- Social and political participation and engagement
  - Representative democracy
  - Councils for the elderly and disabled, youth council and children's parliament
- UNICEF child-friendly city



### We need everyone's support



